

Important Billing Information

Conservation Rates: The City of Sioux Falls employs increasing block rates to encourage water conservation. This means the per unit charge increases within four rate tiers as the volume of water used increases. It would be beneficial for you to review usage habits and check for leaks in your water system and fixtures. Conservation rates may also have a significant impact on your bill when irrigating your lawn or installing a new lawn.

Billing: All water meters are read and billed monthly. Your bill will be generated about the same day each month based on the area of the city in which you live. If we are unable to read your meter, it will be noted on your bill that the reading is estimated. If your bill is estimated, to avoid potentially large over or under charges, please contact the Billing Office so we can schedule an appointment to obtain an actual meter reading.

Due Date: Bills are due 21 days after the billing date. The amount due on your bill must be received in our office on or before the due date to avoid a late fee. Accounts not paid on time will be assessed a late fee as reflected in the amount due after due date.

Moving or Vacating Property: All utility charges will be your responsibility until you notify the Billing Office to close your account.

Description of Charges:

Fixed Charges—Charges related to the cost of reading meters, servicing and billing accounts, and water and sewer system maintenance. The fixed charge for water is based on the size of the water meter.

Water Volume Charge—Charges based on the amount of water volume used during the billing period. Water usage is measured in units of 100 cubic feet (CCF). Each unit (CCF) is equal to 748 gallons.

Sewer Volume Charge—Charges based on the amount of water discharged to the sanitary sewer system. For residential and domestic commercial customers, the sewer volume is based on the actual water usage for the billed winter months. The sewer volume is based on an average of the winter billed months for the rest of the year. For commercial customers, the sewer volume is based on actual water usage each month.

Water and Wastewater Systems: The Sioux Falls Utilities water and wastewater systems are enterprise funds that do not receive City general fund tax dollars. The revenue generated from rates and fees pays for the maintenance, operations, and capital investments of the two utility systems.

Call Utility Billing at 605-367-8131 from 8 a.m. to 5 p.m., Monday through Friday. During nights and weekends, call 605-367-8805.

Please visit www.siouxfalls.org to learn more about:

- Online account access
- Paperless billing
- Online payments
- Payment options
- Utility rates and charges
- Water quality
- Water conservation



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City of Sioux Falls 2014 Water and Sewer Rates



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Water Rates

Sewer Rates

These rates apply to water and sewer usage beginning January 1, 2014, and will appear on all bills mailed to customers after **February 1, 2014**.

Residential Single and Multifamily

Basic Charge		
Meter Size	Inside City	Outside City
5/8"	\$3.10	\$6.62
3/4"	\$4.15	\$9.20
1"	\$7.63	\$15.48
1 1/2"	\$16.07	\$35.16
2"	\$22.27	\$50.66
3"	\$49.55	\$118.82
4"	\$80.53	\$196.21
6"	\$157.99	\$389.82

Single Family

Volume Charge (per each CCF consumed)		
Usage (in CCF)	Inside City	Outside City
1 to 7	\$3.53	\$8.52
8 to 50	\$3.78	\$9.11
51 to 150	\$7.04	\$17.02
over 150	\$10.58	\$25.54

Multifamily

Volume Charge (per each CCF consumed)		
Usage (in CCF)	Inside City	Outside City
less than 2.5		
12-month avg.	\$3.53	\$8.52
more than 2.5		
12-month avg.	\$7.04	\$9.11

Commercial

Basic Charge		
Meter Size	Inside City	Outside City
5/8"	\$12.18	\$29.84
3/4"	\$13.26	\$32.58
1"	\$14.67	\$36.06
1 1/2"	\$18.94	\$46.74
2"	\$23.48	\$58.08
3"	\$52.23	\$129.98
4"	\$84.88	\$211.63
6"	\$166.51	\$415.71

Commercial

Volume Charge (per each CCF consumed)		
Usage (in CCF)	Inside City	Outside City
less than 2.5 x		
12-month avg.	\$3.03	\$7.30
more than 2.5 x		
12-month avg.	\$6.05	\$14.59



The two-tier volume charge for multifamily and commercial customers is based on the previous 12-month average. Usage less than or equal to the previous 12-month average usage times 2.5 is billed at Tier 1. Usage greater than the previous 12-month average usage times 2.5 is billed at Tier 2.

All Residential

Basic Charge:	\$3.56
Volume Charge: (per each CCF consumed)	\$3.35

Residential sewer volume charge is based on actual water usage for the winter billing periods of December, January, February, and March. Sewer volume for all other months shall be based on the average of the winter billing periods or actual water usage, whichever is less.

If no billing history is available for any of the winter billing periods, the volume charge shall be based on 7 CCF or actual water usage, whichever is less.

Sewer-only accounts will be billed a volume charge based on 7 CCF per month or an estimate prepared by the City.

Commercial and

Domestic Only Commercial

Basic Charge:	\$15.52
Volume Charge: (per each CCF consumed)	\$4.03

Domestic commercial sewer volume charge is based on actual water usage for the winter billing periods of December, January, February, and March. Sewer volume for all other months shall be based on the average of the winter billing periods or actual water usage, whichever is less.

If no billing history is available for any of the winter billing periods, the volume charge shall be based on estimates prepared by the City.

Commercial sewer volume charge is based on actual water usage each month.