



December 2012 Fixed Route Operational Report



Quality Service Indicators

	December 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	2	68
Reportable Accidents	2	10
On-Time Performance	96%	96%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

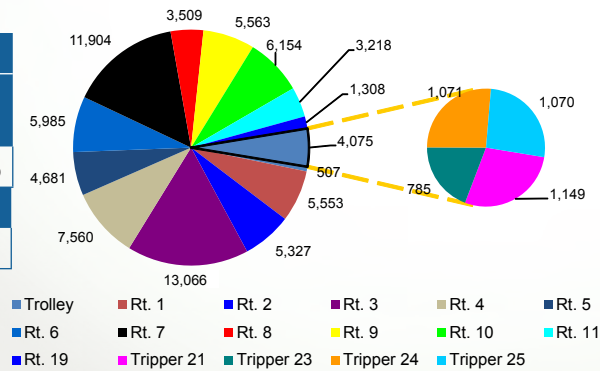
YTD = Year to date



Ridership

All Routes

Ridership Summary		
December 2012	December 2011	Change
79,569	81,418	-2.27%
2012 YTD	2011 YTD	Change
1,026,715	996,316	+3.05%



Routes

- Trolley**—507
Downtown
- Route 1**—5,553
S. Kiwanis/VA
Medical Center
- Route 2**—5,327
South Western/
Sanford USD
Medical Center
- Route 3**—13,066
TBS/SW
Transfer Center
- Route 4**—7,560
North Hilltop
- Route 5**—4,681
S. Phillips/Avera
McKenna
Hospital
- Route 6**—5,985
North Prairie
Avenue
- Route 7**—11,904
Riverside
- Route 8**—3,509
North Industrial
- Route 9**—5,563
South Hilltop
- Route 10**—6,154
Hayward/West
Side
- Route 11**—3,218
Louise Avenue/
Empire Mall
- Route 19**—1,308
STI
- School Tripper
Routes*
- Route 21**—1,149
Lincoln H.S.
- Route 23**—785
Washington H.S.
- Route 24**—1,071
Roosevelt H.S.
- Route 25**—1,070
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
December 2012	December 2011	Change
\$3.26	\$3.09	+5.5%
2012 YTD	2011 YTD	Change
\$3.36	\$3.19	+5.3%

Revenues

Farebox Revenue		
December 2012	December 2011	Change
\$45,759	\$48,484	-5.62%
2012 YTD	2011 YTD	Change
\$569,134	\$567,017	+0.37%

