



November 2012 Fixed Route Operational Report



Quality Service Indicators

	November 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	1	66
Reportable Accidents	0	8
On-Time Performance	96%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

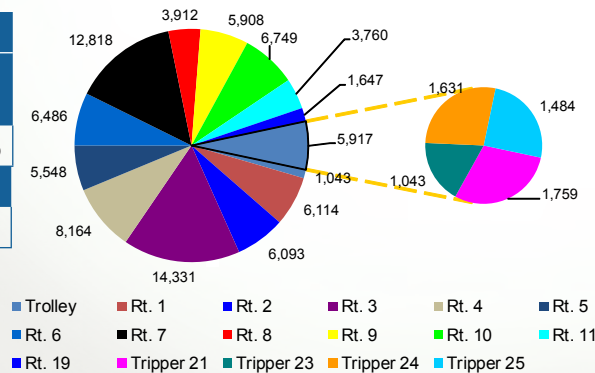
YTD = Year to date



Ridership

All Routes

Ridership Summary		
November 2012	November 2011	Change
88,834	88,148	+ .78%
2012 YTD	2011 YTD	Change
947,146	914,898	+3.5%



Routes

- Trolley**—1,043
Downtown
- Route 1**—6,114
S. Kiwanis/VA Medical Center
- Route 2**—6,093
South Western/Sanford USD Medical Center
- Route 3**—14,331
TBS/SW Transfer Center
- Route 4**—8,164
North Hilltop
- Route 5**—5,548
S. Phillips/Avera McKennan Hospital
- Route 6**—6,486
North Prairie Avenue
- Route 7**—12,818
Riverside
- Route 8**—3,912
North Industrial
- Route 9**—5,908
South Hilltop
- Route 10**—6,749
Hayward/West Side
- Route 11**—3,760
Louise Avenue/Empire Mall
- Route 19**—1,647
STI
- School Tripper Routes*
- Route 21**—1,759
Lincoln H.S.
- Route 23**—1,043
Washington H.S.
- Route 24**—1,631
Roosevelt H.S.
- Route 25**—1,484
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
November 2012	November 2011	Change
\$3.23	\$2.86	+12.9%
2012 YTD	2011 YTD	Change
\$3.37	\$3.19	+5.6%

Revenues

Farebox Revenue		
November 2012	November 2011	Change
\$49,097	\$49,939	-1.7%
2012 YTD	2011 YTD	Change
\$523,375	\$518,533	+ .9%

