



January 2012 Fixed Route Operational Report



Quality Service Indicators

	Jan. 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	8	8
Reportable Accidents	1	1
On-Time Performance	98%	98%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

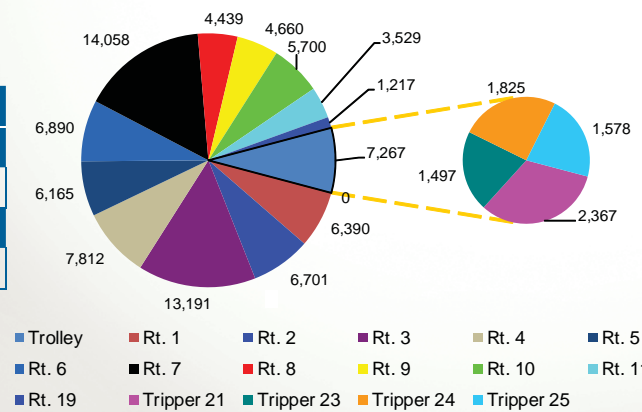
YTD = Year to date



Ridership

Ridership Summary		
Jan. 2012	Jan. 2011	Change
88,019	81,767	+7.65%
2012 YTD	2011 YTD	Change
88,019	81,767	+7.65%

All Routes



Routes

- Trolley**—0
Downtown
- Route 1**—6,390
S. Kiwanis/VA Medical Center
- Route 2**—6,701
South Western/Sanford USD Medical Center
- Route 3**—13,191
TBS/SW Transfer Center
- Route 4**—7,812
North Hilltop
- Route 5**—6,165
S. Phillips/Avera McKennan Hospital
- Route 6**—6,890
North Prairie Avenue
- Route 7**—14,058
Riverside
- Route 8**—4,439
North Industrial
- Route 9**—4,660
South Hilltop
- Route 10**—5,700
Hayward/West Side
- Route 11**—3,529
Louise Avenue/Empire Mall
- Route 19**—1,217
STI
- School Tripper Routes*
- Route 21**—2,367
Lincoln H.S.
- Route 23**—1,497
Washington H.S.
- Route 24**—1,825
Roosevelt H.S.
- Route 25**—1,578
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
Jan. 2012	Jan. 2011	Change
\$3.51	\$3.91	-10.23%
2012 YTD	2011 YTD	Change
\$3.51	\$3.91	-10.23%

Revenues

Farebox Revenue		
Jan. 2012	Jan. 2011	Change
\$52,391	\$62,775	-16.54%
2012 YTD	2011 YTD	Change
\$52,391	\$62,775	-16.54%

