



September 2012 Fixed Route Operational Report



Quality Service Indicators

	September 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	9	58
Reportable Accidents	2	8
On-Time Performance	95%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

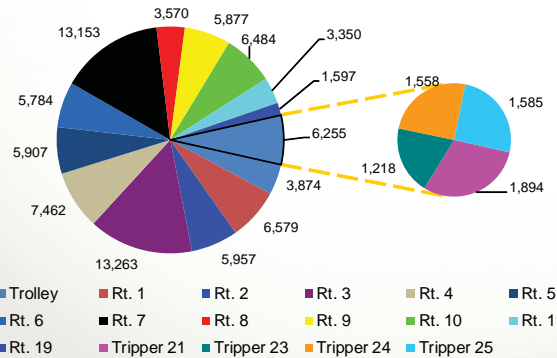
YTD = Year to date



Ridership

All Routes

Ridership Summary		
September 2012	September 2011	Change
89,112	94,110	-5.3%
2012 YTD	2011 YTD	Change
758,066	734,460	+3.2%



Routes

- Trolley**—3,874
Downtown
- Route 1**—6,579
S. Kiwanis/VA Medical Center
- Route 2**—5,957
South Western/Sanford USD Medical Center
- Route 3**—13,263
TBS/SW Transfer Center
- Route 4**—7,462
North Hilltop
- Route 5**—5,907
S. Phillips/Avera McKennan Hospital
- Route 6**—5,784
North Prairie Avenue
- Route 7**—13,153
Riverside
- Route 8**—3,570
North Industrial
- Route 9**—5,877
South Hilltop
- Route 10**—6,484
Hayward/West Side
- Route 11**—3,350
Louise Avenue/Empire Mall
- Route 19**—1,597
STI
- School Tripper Routes*
- Route 21**—1,894
Lincoln H.S.
- Route 23**—1,218
Washington H.S.
- Route 24**—1,558
Roosevelt H.S.
- Route 25**—1,585
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
September 2012	September 2011	Change
\$3.74	\$2.56	+46.1%
2012 YTD	2011 YTD	Change
\$3.46	\$3.26	+6.1%

Revenues

Farebox Revenue		
September 2012	September 2011	Change
\$47,116	\$51,405	-8.34%
2012 YTD	2011 YTD	Change
\$408,480	\$417,566	-2.18%

