



August 2012 Fixed Route Operational Report



Quality Service Indicators

	August 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	4	49
Reportable Accidents	0	6
On-Time Performance	95%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

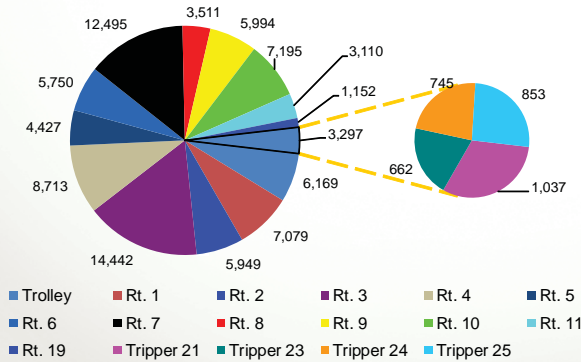
YTD = Year to date



Ridership

All Routes

Ridership Summary		
August 2012	August 2011	Change
89,283	86,091	+3.7%
2012 YTD	2011 YTD	Change
668,954	640,360	+4.5%



Routes

- Trolley**—6,169
Downtown
- Route 1**—7,079
S. Kiwanis/VA Medical Center
- Route 2**—5,949
South Western/Sanford USD Medical Center
- Route 3**—14,442
TBS/SW Transfer Center
- Route 4**—8,713
North Hilltop
- Route 5**—4,427
S. Phillips/Avera McKennan Hospital
- Route 6**—5,750
North Prairie Avenue
- Route 7**—12,495
Riverside
- Route 8**—3,511
North Industrial
- Route 9**—5,994
South Hilltop
- Route 10**—7,195
Hayward/West Side
- Route 11**—3,110
Louise Avenue/Empire Mall
- Route 19**—1,152
STI
- School Tripper Routes*
- Route 21**—1,037
Lincoln H.S.
- Route 23**—662
Washington H.S.
- Route 24**—745
Roosevelt H.S.
- Route 25**—853
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
August 2012	August 2011	Change
\$3.31	\$2.97	+11%
2012 YTD	2011 YTD	Change
\$3.43	\$3.36	+2.1%

Revenues

Farebox Revenue		
August 2012	August 2011	Change
\$62,372	\$64,525	-3.34%
2012 YTD	2011 YTD	Change
\$361,364	\$366,161	-1.31%

