



July 2012 Fixed Route Operational Report



Quality Service Indicators

	July 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	5	45
Reportable Accidents	1	6
On-Time Performance	96%	96%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

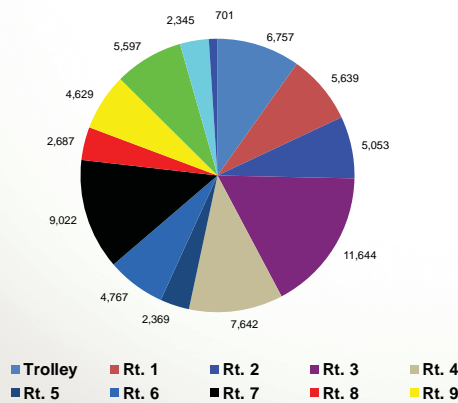
YTD = Year to date



Ridership

All Routes

Ridership Summary		
July 2012	July 2011	Change
68,901	69,148	-0.36%
2012 YTD	2011 YTD	Change
579,671	554,269	+4.58%



Routes

- Trolley**—6,757
Downtown
- Route 1**—5,639
S. Kiwanis/VA Medical Center
- Route 2**—5,053
South Western/Sanford USD Medical Center
- Route 3**—11,644
TBS/SW Transfer Center
- Route 4**—7,642
North Hilltop
- Route 5**—2,369
S. Phillips/Avera McKennan Hospital
- Route 6**—4,767
North Prairie Avenue
- Route 7**—9,022
Riverside
- Route 8**—2,687
North Industrial
- Route 9**—4,629
South Hilltop
- Route 10**—5,597
Hayward/West Side
- Route 11**—2,345
Louise Avenue/Empire Mall
- Route 19**—701
STI
- School Tripper Routes*
- Route 21**—0
Lincoln H.S.
- Route 23**—0
Washington H.S.
- Route 24**—0
Roosevelt H.S.
- Route 25**—0
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
July 2012	July 2011	Change
\$4.21	\$4.00	+5.0%
2012 YTD	2011 YTD	Change
\$3.44	\$3.42	+0.6%

Revenues

Farebox Revenue		
July 2012	July 2011	Change
\$29,118	\$32,200	-9.57%
2012 YTD	2011 YTD	Change
\$298,992	\$301,636	-0.88%

