



May 2012 Fixed Route Operational Report



Quality Service Indicators

	May 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	3	29
Reportable Accidents	0	2
On-Time Performance	96%	96%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

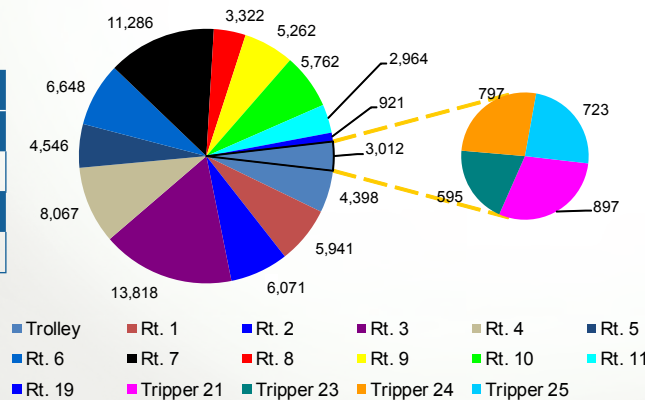
YTD = Year to date



Ridership

Ridership Summary		
May 2012	May 2011	Change
82,098	78,296	+4.74%
2012 YTD	2011 YTD	Change
434,938	410,500	+5.95%

All Routes

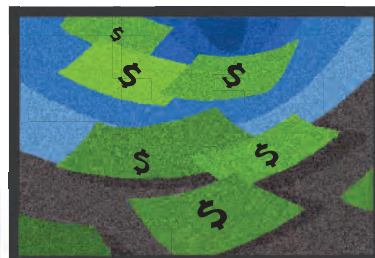


Expenses

Net Expense Per Passenger		
May 2012	May 2011	Change
\$3.60	\$3.48	3.0%
2012 YTD	2011 YTD	Change
\$3.24	\$3.27	-0.9%

Revenues

Farebox Revenue		
May 2012	May 2011	Change
\$30,906	\$39,509	+36.35%
2012 YTD	2011 YTD	Change
\$230,663	\$234,120	-1.48%



Routes

- Trolley**—4,398
Downtown
- Route 1**—5,941
S. Kiwanis/VA Medical Center
- Route 2**—6,071
South Western/Sanford USD Medical Center
- Route 3**—13,818
TBS/SW Transfer Center
- Route 4**—8,067
North Hilltop
- Route 5**—4,546
S. Phillips/Avera McKennan Hospital
- Route 6**—6,648
North Prairie Avenue
- Route 7**—11,286
Riverside
- Route 8**—3,322
North Industrial
- Route 9**—5,262
South Hilltop
- Route 10**—5,762
Hayward/West Side
- Route 11**—2,964
Louise Avenue/Empire Mall
- Route 19**—921
STI
- School Tripper Routes*
- Route 21**—897
Lincoln H.S.
- Route 23**—595
Washington H.S.
- Route 24**—797
Roosevelt H.S.
- Route 25**—723
Roosevelt H.S.