



April 2012 Fixed Route Operational Report



Quality Service Indicators

	April 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	10	26
Reportable Accidents	1	2
On-Time Performance	94%	96%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

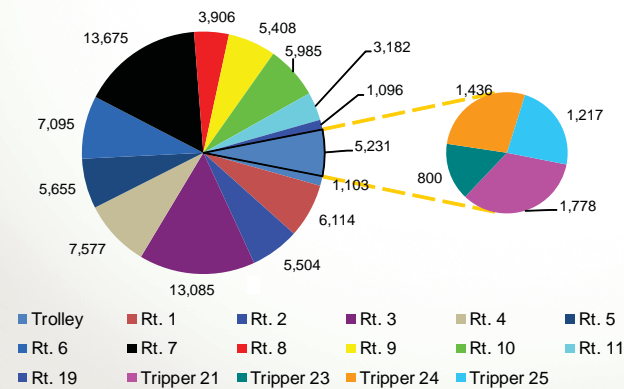
YTD = Year to date



Ridership

Ridership Summary		
April 2012	April 2011	Change
86,122	84,808	+1.55%
2012 YTD	2011 YTD	Change
352,840	332,204	+6.21%

All Routes



Routes

- Trolley**—1,103
Downtown
- Route 1**—6,114
S. Kiwanis/VA Medical Center
- Route 2**—5,504
South Western/Sanford USD Medical Center
- Route 3**—13,085
TBS/SW Transfer Center
- Route 4**—7,577
North Hilltop
- Route 5**—5,655
S. Phillips/Avera McKennan Hospital
- Route 6**—7,095
North Prairie Avenue
- Route 7**—13,675
Riverside
- Route 8**—3,906
North Industrial
- Route 9**—5,408
South Hilltop
- Route 10**—5,985
Hayward/West Side
- Route 11**—3,182
Louise Avenue/Empire Mall
- Route 19**—1,096
STI
- School Tripper Routes*
- Route 21**—1,778
Lincoln H.S.
- Route 23**—800
Washington H.S.
- Route 24**—1,436
Roosevelt H.S.
- Route 25**—1,217
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
April 2012	April 2011	Change
\$3.26	\$3.28	-1.0%
2012 YTD	2011 YTD	Change
\$3.15	\$3.22	-2.2%

Revenues

Farebox Revenue		
April 2012	April 2011	Change
\$48,931	\$35,887	+36.35%
2012 YTD	2011 YTD	Change
\$199,757	\$194,612	+2.64%

