



# March 2012 Fixed Route Operational Report



## Quality Service Indicators

	Mar. 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	4	16
Reportable Accidents	0	1
On-Time Performance	93%	96%



## Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

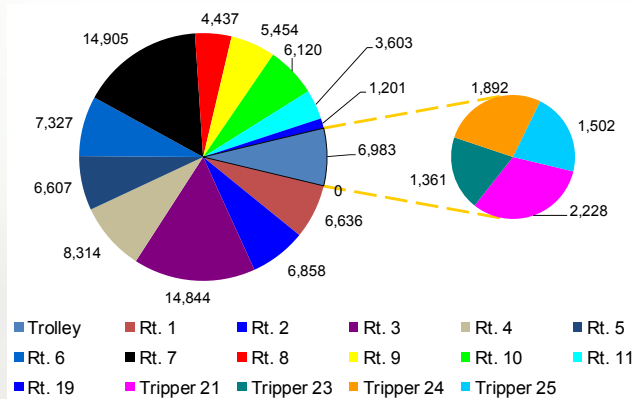
YTD = Year to date



## Ridership

Ridership Summary		
Mar. 2012	Mar. 2011	Change
93,330	91,981	+1.47%
2012 YTD	2011 YTD	Change
266,718	247,396	+7.81%

All Routes



## Routes

- Trolley**—0 Downtown
- Route 1**—6,636 S. Kiwanis/VA Medical Center
- Route 2**—6,858 South Western/Sanford USD Medical Center
- Route 3**—14,844 TBS/SW Transfer Center
- Route 4**—8,314 North Hilltop
- Route 5**—6,607 S. Phillips/Avera McKennan Hospital
- Route 6**—7,327 North Prairie Avenue
- Route 7**—14,905 Riverside
- Route 8**—4,437 North Industrial
- Route 9**—5,454 South Hilltop
- Route 10**—6,120 Hayward/West Side
- Route 11**—3,603 Louise Avenue/Empire Mall
- Route 19**—1,201 STI
- School Tripper Routes*
- Route 21**—2,228 Lincoln H.S.
- Route 23**—1,361 Washington H.S.
- Route 24**—1,892 Roosevelt H.S.
- Route 25**—1,502 Roosevelt H.S.



## Expenses

Net Expense Per Passenger		
Mar. 2012	Mar. 2011	Change
\$2.96	\$2.65	+11.7%
2012 YTD	2011 YTD	Change
\$3.12	\$3.20	-2.5%

## Revenues

Farebox Revenue		
Mar. 2012	Mar. 2011	Change
\$45,383	\$51,422	-11.74%
2012 YTD	2011 YTD	Change
\$150,826	\$158,724	-4.98%

