



# February 2012 Fixed Route Operational Report



## Quality Service Indicators

	Feb. 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	4	12
Reportable Accidents	4	7
On-Time Performance	97%	98%



## Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

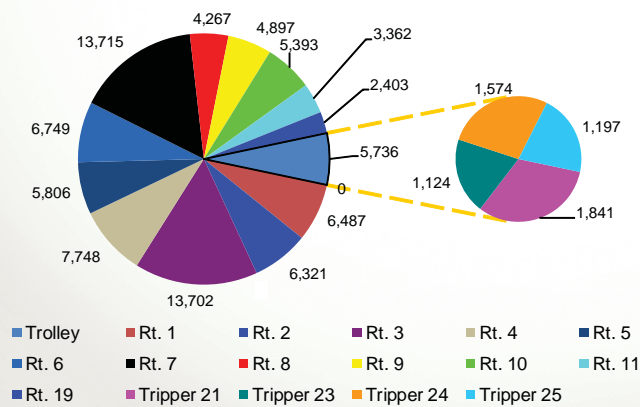
YTD = Year to date



## Ridership

Ridership Summary		
Feb. 2012	Feb. 2011	Change
85,369	73,648	+15.91%
2012 YTD	2011 YTD	Change
173,388	155,415	+11.65%

## All Routes



## Routes

- Trolley**—0  
Downtown
- Route 1**—6,487  
S. Kiwanis/VA Medical Center
- Route 2**—6,321  
South Western/Sanford USD Medical Center
- Route 3**—13,702  
TBS/SW Transfer Center
- Route 4**—7,748  
North Hilltop
- Route 5**—5,806  
S. Phillips/Avera McKennan Hospital
- Route 6**—6,749  
North Prairie Avenue
- Route 7**—13,715  
Riverside
- Route 8**—4,267  
North Industrial
- Route 9**—4,897  
South Hilltop
- Route 10**—5,393  
Hayward/West Side
- Route 11**—3,362  
Louise Avenue/Empire Mall
- Route 19**—2,403  
STI
- School Tripper Routes*
- Route 21**—1,841  
Lincoln H.S.
- Route 23**—1,124  
Washington H.S.
- Route 24**—1,574  
Roosevelt H.S.
- Route 25**—1,197  
Roosevelt H.S.



## Expenses

Net Expense Per Passenger		
Feb. 2012	Feb. 2011	Change
\$2.89	\$3.10	-7%
2012 YTD	2011 YTD	Change
\$3.21	\$3.53	-9.1%

## Revenues

Farebox Revenue		
Feb. 2012	Feb. 2011	Change
\$53,052	\$44,527	+19.14%
2012 YTD	2011 YTD	Change
\$105,443	\$107,303	-1.73%

