



October 2012 Fixed Route Operational Report



Quality Service Indicators

	October 2012	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	7	65
Reportable Accidents	0	8
On-Time Performance	93%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

YTD = Year to date



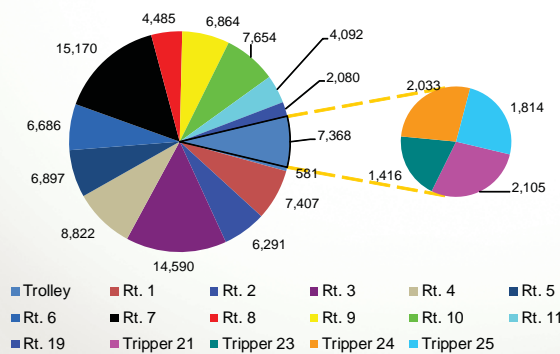
Ridership

All Routes

Ridership Summary

October 2012	October 2011	Change
100,246	92,290	+8.61%

2012 YTD	2011 YTD	Change
858,312	826,750	+3.8%



Routes

- Trolley**—581
Downtown
- Route 1**—7,407
S. Kiwanis/VA
Medical Center
- Route 2**—6,291
South Western/
Sanford USD
Medical Center
- Route 3**—14,590
TBS/SW
Transfer Center
- Route 4**—8,822
North Hilltop
- Route 5**—6,897
S. Phillips/Avera
McKenna
Hospital
- Route 6**—6,686
North Prairie
Avenue
- Route 7**—15,170
Riverside
- Route 8**—4,485
North Industrial
- Route 9**—6,864
South Hilltop
- Route 10**—7,654
Hayward/West
Side
- Route 11**—4,092
Louise Avenue/
Empire Mall
- Route 19**—2,080
STI
- School Tripper
Routes*
- Route 21**—2,105
Lincoln H.S.
- Route 23**—1,416
Washington H.S.
- Route 24**—2,033
Roosevelt H.S.
- Route 25**—1,814
Roosevelt H.S.



Expenses

Net Expense Per Passenger

October 2012	October 2011	Change
\$3.41	\$3.56	-4.5%

2012 YTD	2011 YTD	Change
\$3.93	\$3.80	+3.4%

Revenues

Farebox Revenue

October 2012	October 2011	Change
\$65,798	\$51,029	+28.9%

2012 YTD	2011 YTD	Change
\$474,279	\$468,594	+1.21%

