



September 2011 Fixed Route Operational Report



Quality Service Indicators

	September 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	4	21
Reportable Accidents	1	4
On-Time Performance	94%	96%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

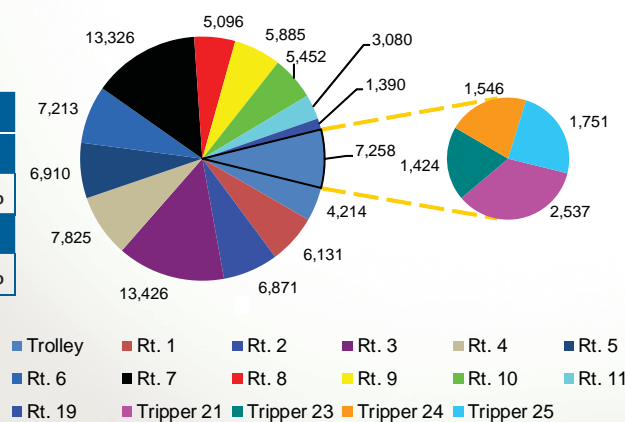
YTD = Year to date



Ridership

Ridership Summary		
September 2011	September 2010	Change
94,100	81,527	+15.42%
2011 YTD	2010 YTD	Change
734,460	702,213	+4.59%

All Routes



Routes

- Trolley**—4,214
Downtown
- Route 1**—6,131
S. Kiwanis/VA Medical Center
- Route 2**—6,871
South Western/Sanford USD Medical Center
- Route 3**—13,426
TBS/SW Transfer Center
- Route 4**—7,825
North Hilltop
- Route 5**—6,910
S. Phillips/Avera McKennan Hospital
- Route 6**—7,213
North Prairie Avenue
- Route 7**—13,326
Riverside
- Route 8**—5,096
North Industrial
- Route 9**—5,885
South Hilltop
- Route 10**—5,452
Hayward/West Side
- Route 11**—3,080
Louise Avenue/Empire Mall
- Route 19**—1,390
STI
- School Tripper Routes*
- Route 21**—2,537
Lincoln H.S.
- Route 23**—1,424
Washington H.S.
- Route 24**—1,546
Roosevelt H.S.
- Route 25**—1,751
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
September 2011	September 2010	Change
\$2.56	\$3.59	-28.7%
2011 YTD	2010 YTD	Change
\$3.26	\$3.40	-4.1%

Revenues

Farebox Revenue		
September 2011	September 2010	Change
\$51,405	\$52,787	-2.62%
2011 YTD	2010 YTD	Change
\$417,566	\$414,268	+0.80%

