



August 2011 Fixed Route Operational Report



Quality Service Indicators

	August 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	3	17
Reportable Accidents	2	3
On-Time Performance	98%	97%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

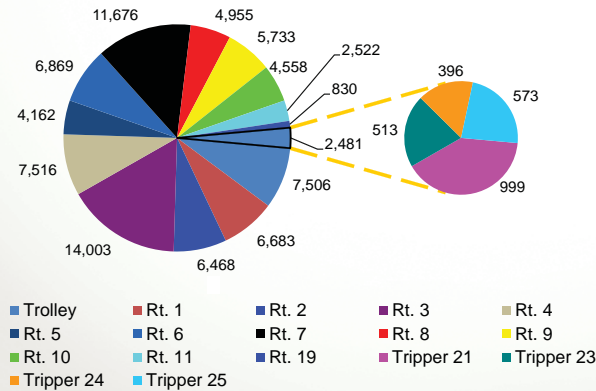
YTD = Year to date



Ridership

All Routes

Ridership Summary		
August 2011	August 2010	Change
86,091	75,719	+13.7%
2011 YTD	2010 YTD	Change
640,360	620,686	+3.17%

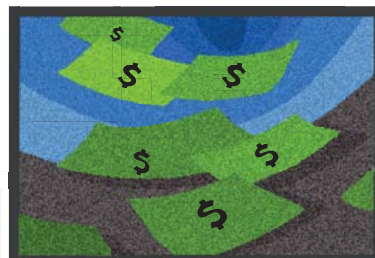


Expenses

Net Expense Per Passenger		
August 2011	August 2010	Change
\$3.72	\$3.95	-6%
2011 YTD	2010 YTD	Change
\$3.93	\$3.95	-0.5%

Revenues

Farebox Revenue		
August 2011	August 2010	Change
\$64,525	\$60,196	+7.19%
2011 YTD	2010 YTD	Change
\$366,161	\$361,481	+1.29%



Routes

- Trolley**—7,506
Downtown
- Route 1**—6,863
S. Kiwanis/VA Medical Center
- Route 2**—6,468
South Western/Sanford USD Medical Center
- Route 3**—14,003
TBS/SW Transfer Center
- Route 4**—7,516
North Hilltop
- Route 5**—4,162
S. Phillips/Avera McKennan Hospital
- Route 6**—6,869
North Prairie Avenue
- Route 7**—11,676
Riverside
- Route 8**—4,955
North Industrial
- Route 9**—5,733
South Hilltop
- Route 10**—4,558
Hayward/West Side
- Route 11**—2,522
Louise Avenue/Empire Mall
- Route 19**—830
STI
- School Tripper Routes*
- Route 21**—999
Lincoln H.S.
- Route 23**—513
Washington H.S.
- Route 24**—396
Roosevelt H.S.
- Route 25**—573
Roosevelt H.S.