



July 2011 Fixed Route Operational Report



Quality Service Indicators

	July 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	1	14
Reportable Accidents	0	1
On-Time Performance	96%	96%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

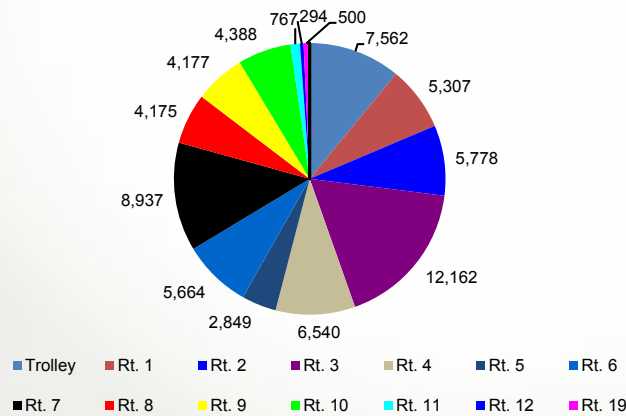
YTD = Year to date



Ridership

All Routes

Ridership Summary		
July 2011	July 2010	Change
69,148	63,541	+8.82%
2011 YTD	2010 YTD	Change
554,269	544,967	+1.71%



Routes

- Trolley**—7,562
Downtown
- Route 1**—5,307
S. Kiwanis/VA Medical Center
- Route 2**—5,778
South Western/Sanford USD Medical Center
- Route 3**—12,162
TBS/SW Trans Center
- Route 4**—6,540
North Hilltop
- Route 5**—2,849
S. Phillips/Avera McKennan Hospital
- Route 6**—5,664
North Prairie Avenue
- Route 7**—8,937
Riverside
- Route 8**—4,175
North Industrial
- Route 9**—4,177
South Hilltop
- Route 10**—4,388
Hayward/West Side
- Route 11**—767
Louise Avenue/Empire Mall
- Route 12**—294
69th Street/Avera Health Facilities
- Route 19**—500
STI
- School Tripper Routes*
- Route 21**—0
Lincoln H.S.
- Route 23**—0
Washington H.S.
- Route 25**—0
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
July 2011	July 2010	Change
\$4.00	\$2.77	+44.0%
2011 YTD	2010 YTD	Change
\$3.42	\$3.41	+0.3%

Revenues

Farebox Revenue		
July 2011	July 2010	Change
\$32,200	\$32,042	+0.49%
2011 YTD	2010 YTD	Change
\$301,636	\$301,285	+0.12%

