



May 2011 Fixed Route Operational Report



Quality Service Indicators

	May 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	2	12
Reportable Accidents	1	1
On-Time Performance	95%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

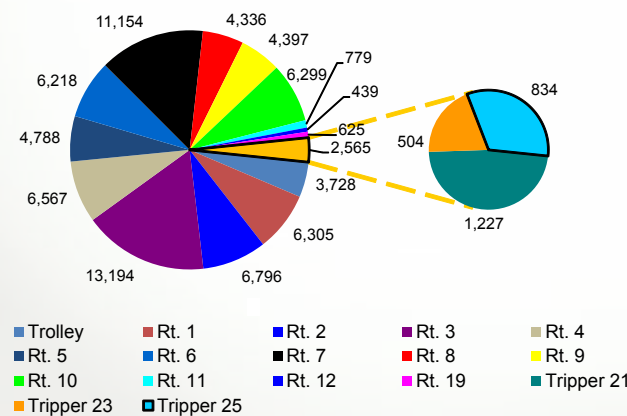
YTD = Year to date



Ridership

Ridership Summary		
May 2011	May 2010	Change
78,296	80,845	-3.15%
2011 YTD	2010 YTD	Change
410,500	409,332	+0.29%

All Routes



Routes

- Trolley**—3,728
Downtown
- Route 1**—6,305
S. Kiwanis/VA Medical Center
- Route 2**—6,796
South Western/Sanford USD Medical Center
- Route 3**—13,194
TBS/SW Transfer Center
- Route 4**—6,567
North Hilltop
- Route 5**—4,788
S. Phillips/Avera McKennan Hospital
- Route 6**—6,218
North Prairie Avenue
- Route 7**—11,154
Riverside
- Route 8**—4,336
North Industrial
- Route 9**—4,397
South Hilltop
- Route 10**—6,299
Hayward/West Side
- Route 11**—779
Louise Avenue/Empire Mall
- Route 12**—439
69th Street/Avera Health Facilities
- Route 19**—625
STI
- School Tripper Routes*
- Route 21**—1,227
Lincoln H.S.
- Route 23**—504
Washington H.S.
- Route 25**—834
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
May 2011	May 2010	Change
\$3.48	\$3.47	0%
2011 YTD	2010 YTD	Change
\$3.27	\$3.19	+2.5%

Revenues

Farebox Revenue		
May 2011	May 2010	Change
\$39,509	\$38,138	+3.59%
2011 YTD	2010 YTD	Change
\$234,120	\$234,774	-0.28%

