



April 2011 Fixed Route Operational Report



Quality Service Indicators

	Apr. 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	3	10
Reportable Accidents	0	0
On-Time Performance	95%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

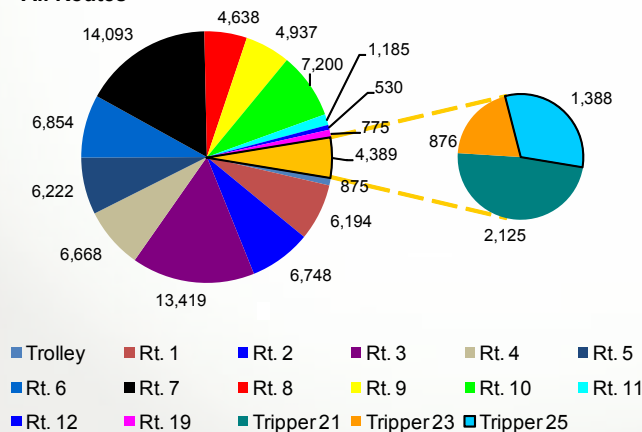
YTD = Year to date



Ridership

Ridership Summary		
Apr. 2011	Apr. 2010	Change
84,808	87,267	-2.82%
2011 YTD	2010 YTD	Change
332,204	328,487	+1.13%

All Routes



Expenses

Net Expense Per Passenger		
Apr. 2011	Apr. 2010	Change
\$3.28	\$2.66	+23%
2011 YTD	2010 YTD	Change
\$3.22	\$3.11	+3.5%

Revenues

Farebox Revenue		
Apr. 2011	Apr. 2010	Change
\$61,036	\$62,717	-2.68%
2011 YTD	2010 YTD	Change
\$239,083	\$238,770	+0.13%



Routes

- Trolley**—875
Downtown
- Route 1**—6,194
S. Kiwanis/VA
Medical Center
- Route 2**—6,748
South Western/
Sanford USD
Medical Center
- Route 3**—13,419
TBS/SW
Transfer Center
- Route 4**—6,668
North Hilltop
- Route 5**—6,222
S. Phillips/Avera
McKenna
Hospital
- Route 6**—6,854
North Prairie
Avenue
- Route 7**—14,093
Riverside
- Route 8**—4,638
North Industrial
- Route 9**—4,937
South Hilltop
- Route 10**—7,200
Hayward/West
Side
- Route 11**—1,185
Louise Avenue/
Empire Mall
- Route 12**—530
69th Street/Avera
Health Facilities
- Route 19**—775
STI
- School Tripper
Routes*
- Route 21**—2,125
Lincoln H.S.
- Route 23**—876
Washington H.S.
- Route 25**—1,388
Roosevelt H.S.