



March 2011 Fixed Route Operational Report



Quality Service Indicators

	Mar. 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	3	7
Reportable Accidents	0	0
On-Time Performance	94%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

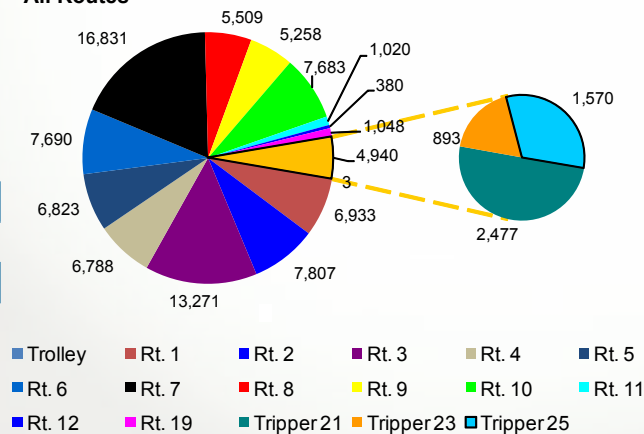
YTD = Year to date



Ridership

Ridership Summary		
Mar. 2011	Mar. 2010	Change
91,981	93,473	-1.60%
2011 YTD	2010 YTD	Change
247,396	241,220	+2.56%

All Routes



Routes

- Trolley**—3
Downtown
- Route 1**—6,933
S. Kiwanis/VA Medical Center
- Route 2**—7,807
South Western/Sanford USD Medical Center
- Route 3**—13,271
TBS/SW Transfer Center
- Route 4**—6,788
North Hilltop
- Route 5**—6,823
S. Phillips/Avera McKennan Hospital
- Route 6**—7,690
North Prairie Avenue
- Route 7**—16,831
Riverside
- Route 8**—5,509
North Industrial
- Route 9**—5,258
South Hilltop
- Route 10**—7,683
Hayward/West Side
- Route 11**—1,020
Louise Avenue/Empire Mall
- Route 12**—380
69th Street/Avera Health Facilities
- Route 19**—1,048
STI
- School Tripper Routes*
- Route 21**—2,477
Lincoln H.S.
- Route 23**—893
Washington H.S.
- Route 25**—1,570
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
Mar. 2011	Mar. 2010	Change
\$2.65	\$3.11	-15%
2011 YTD	2010 YTD	Change
\$3.20	\$3.28	-2.4%

Revenues

Farebox Revenue		
Mar. 2011	Mar. 2010	Change
\$51,422	\$67,379	-23.68%
2011 YTD	2010 YTD	Change
\$158,724	\$145,829	+8.84%

