



February 2011 Fixed Route Operational Report



Quality Service Indicators

	Feb. 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	2	4
Reportable Accidents	0	0
On-Time Performance	94%	95%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

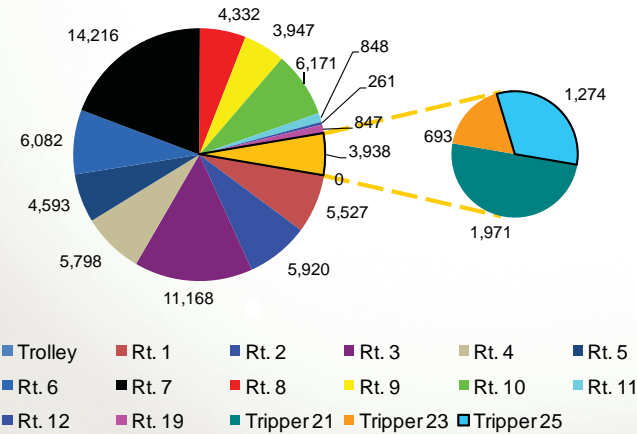
YTD = Year to date



Ridership

Ridership Summary		
Feb. 2011	Feb. 2010	Change
73,648	76,542	-3.78%
2011 YTD	2010 YTD	Change
155,415	147,747	+5.19%

All Routes



Routes

- Trolley**—0
Downtown
- Route 1**—5,527
S. Kiwanis/VA Medical Center
- Route 2**—5,920
South Western/Sanford USD Medical Center
- Route 3**—11,168
TBS/SW Transfer Center
- Route 4**—5,798
North Hilltop
- Route 5**—4,593
S. Phillips/Avera McKennan Hospital
- Route 6**—6,082
North Prairie Avenue
- Route 7**—14,216
Riverside
- Route 8**—4,332
North Industrial
- Route 9**—3,947
South Hilltop
- Route 10**—6,171
Hayward/West Side
- Route 11**—848
Louise Avenue/Empire Mall
- Route 12**—261
69th Street/Avera Health Facilities
- Route 19**—847
STI
- School Tripper Routes*
- Route 21**—1,971
Lincoln H.S.
- Route 23**—693
Washington H.S.
- Route 25**—1,274
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
Feb. 2011	Feb. 2010	Change
\$3.10	\$2.72	+14%
2011 YTD	2010 YTD	Change
\$3.53	\$3.37	+4.1%

Revenues

Farebox Revenue		
Feb. 2011	Feb. 2010	Change
\$44,527	\$48,247	-7.71%
2011 YTD	2010 YTD	Change
\$107,303	\$78,450	+36.78%

