



# January 2011 Fixed Route Operational Report



## Quality Service Indicators

	Jan. 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	2	2
Reportable Accidents	0	0
On-Time Performance	96%	96%



## Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

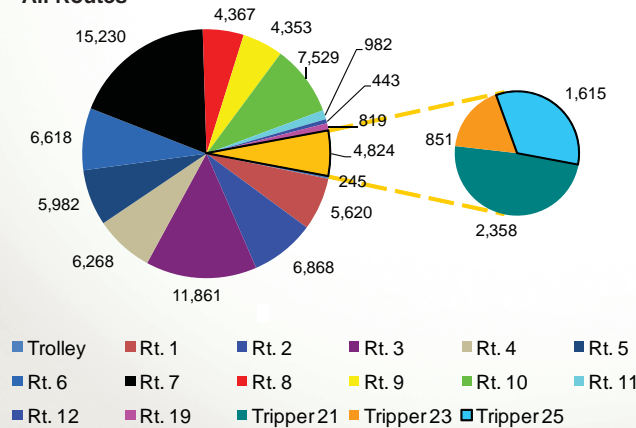
YTD = Year to date



## Ridership

Ridership Summary		
Jan. 2011	Jan. 2010	Change
81,767	71,205	+14.8%
2011 YTD	2010 YTD	Change
81,767	71,205	+14.8%

All Routes



## Routes

- Trolley**—3  
Downtown
- Route 1**—5,620  
S. Kiwanis/VA  
Medical Center
- Route 2**—6,868  
South Western/  
Sanford USD  
Medical Center
- Route 3**—11,861  
TBS/SW  
Transfer Center
- Route 4**—6,268  
North Hilltop
- Route 5**—5,982  
S. Phillips/Avera  
McKenna  
Hospital
- Route 6**—6,618  
North Prairie  
Avenue
- Route 7**—15,230  
Riverside
- Route 8**—4,367  
North Industrial
- Route 9**—4,353  
South Hilltop
- Route 10**—7,529  
Hayward/West  
Side
- Route 11**—982  
Louise Avenue/  
Empire Mall
- Route 12**—443  
69th Street/Avera  
Health Facilities
- Route 19**—819  
STI
- School Tripper  
Routes*
- Route 21**—2,358  
Lincoln H.S.
- Route 23**—851  
Washington H.S.
- Route 25**—1,615  
Roosevelt H.S.



## Expenses

Net Expense Per Passenger		
Jan. 2011	Jan. 2010	Change
\$3.91	\$4.10	-4.6%
2011 YTD	2010 YTD	Change
\$3.91	\$4.10	-4.6%

## Revenues

Farebox Revenue		
Jan. 2011	Jan. 2010	Change
\$62,775	\$30,203	+107.8%
2011 YTD	2010 YTD	Change
\$62,775	\$30,203	+107.8%

