



December 2011 Fixed Route Operational Report



Quality Service Indicators

	December 2011	YTD
Preventive Maintenance On-Time	100%	100%
Complaints	3	37
Reportable Accidents	1	5
On-Time Performance	97%	96%



Notes

"Reportable accident" refers to an accident when the Transit driver is at fault.

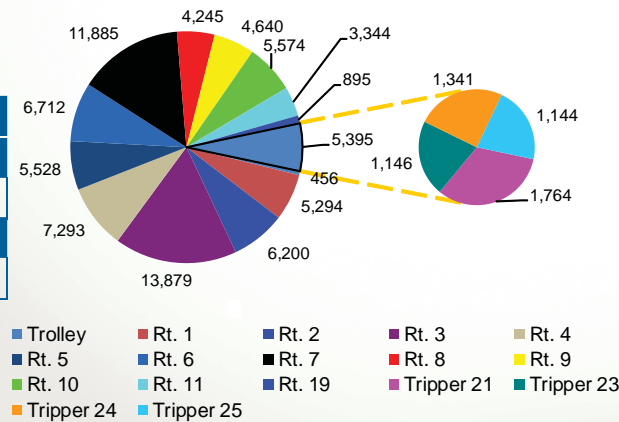
YTD = Year to date



Ridership

Ridership Summary		
December 2011	December 2010	Change
81,418	74,860	+8.76%
2011 YTD	2010 YTD	Change
996,316	937,258	+6.30%

All Routes



Routes

- Trolley**—456
Downtown
- Route 1**—5,294
S. Kiwanis/VA Medical Center
- Route 2**—6,200
South Western/Sanford USD Medical Center
- Route 3**—13,879
Downtown/Southwest Corridor
- Route 4**—7,293
East 10th Street/East 12th Street
- Route 5**—5,528
S. Phillips/Avera McKennan Hospital
- Route 6**—6,712
North Prairie Avenue
- Route 7**—11,885
North Cleveland/East 6th Street/Arrowhead Parkway
- Route 8**—4,245
North Industrial
- Route 9**—4,640
South Sycamore Avenue/East 26th Street
- Route 10**—5,574
Hayward/West Side
- Route 11**—3,344
Southwest Sioux Falls/Shopping District
- Route 19**—895
STI
- School Tripper Routes*
- Route 21**—1,764
Lincoln H.S.
- Route 23**—1,146
Washington H.S.
- Route 24**—1,341
Roosevelt H.S.
- Route 25**—1,144
Roosevelt H.S.



Expenses

Net Expense Per Passenger		
December 2011	December 2010	Change
\$3.09	\$3.32	-6.9%
2011 YTD	2010 YTD	Change
\$3.19	\$3.33	-4.2%

Revenues

Farebox Revenue		
December 2011	December 2010	Change
\$48,484	\$47,237	+2.64%
2011 YTD	2010 YTD	Change
\$567,017	\$550,031	+3.09%

