

2014-2016 Strategic and Operational Plan

	Monitoring Community Trends	Promoting Health	Maintaining Quality	Assuring Fiscal Strength	Supporting PH workforce development
Clinic	<b>Operationalize Employed Provider Business Plan*</b>				
	<b>Successful HRSA Operational Site Visit 2014*</b>				
	<b>Implementation of Care Team Model*</b>				
	Behavioral Health Needs Assessment*	Patient access/capacity expansion	PCMH Recognition	340 B analysis	City of SF Employee Satisfaction and Engagement project participation*
		Dental staffing analysis and business plan*	MU Achievement	Ryan White program analysis	Division meetings*
		Physical Therapy expansion*	Clinical/Dental Policy analysis and compliance*		Training and development policy*
		Diabetic Education*	Clinical skills competency plan- nursing*		Document and enhance affiliation agreements*
		Clinical pharmacy expansion*	Behavioral Health Program Evaluation*		
		Live Well Integration – increased health promotion*	Practice management automation: satisfaction survey and confirmation calls and texting technology*		
	School based messaging and marketing plan*				