



THE NCSTM
The National Citizen SurveyTM

Sioux Falls, SD

Open Ended Responses

2017



NRC
National Research Center Inc

2955 Valmont Road Suite 300
Boulder, Colorado 80301
n-r-c.com • 303-444-7863

ICMA

Leaders at the Core of Better Communities

777 North Capitol Street NE Suite 500
Washington, DC 20002
icma.org • 800-745-8780

Contents

Summary	1
Verbatim Responses to Open Ended Question	2



The National Citizen Survey™
© 2001-2017 National Research Center, Inc.

The NCS™ is presented by NRC in collaboration with ICMA.

NRC is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

Summary

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA). The survey and its administration are standardized to assure high quality research methods and directly comparable results across The NCS communities. This report includes the verbatim responses to an open ended question included on The NCS 2017 survey for Sioux Falls. Additional reports and the technical appendices are available under separate cover.

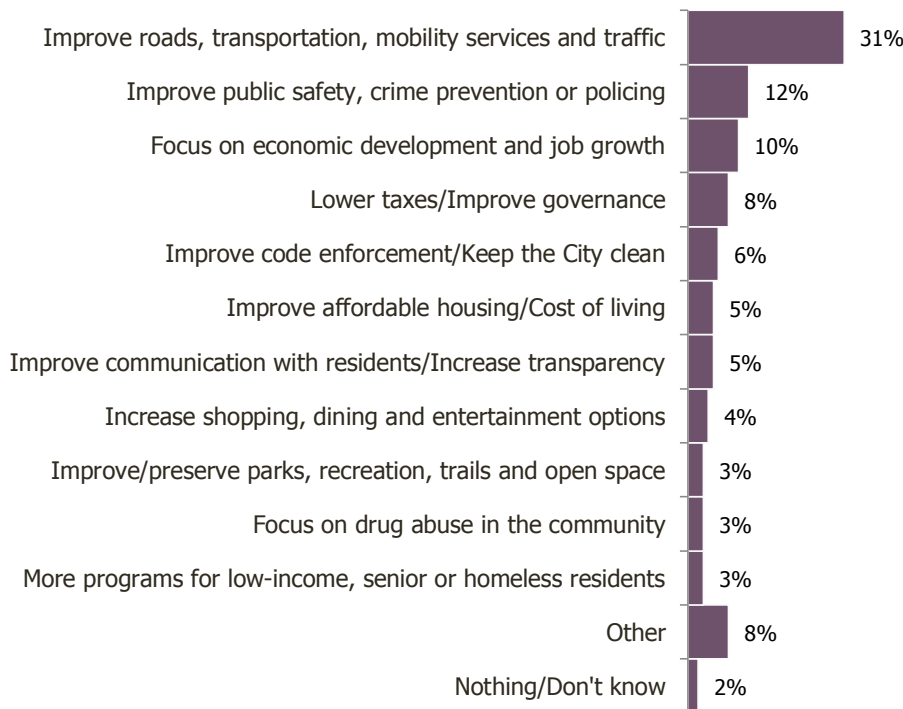
Respondents were asked to record their opinions about things the City government could do to improve Sioux Falls in the following question:

- What one thing can City government do to improve Sioux Falls?

The verbatim responses were categorized by topic area and those topics are reported in the following chart with the percent of responses given in each category. Because some comments from residents covered more than a single topic, those verbatim responses are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic.

Results from the open-ended question are best understood by reviewing the frequencies that summarize responses as well as the actual verbatim responses themselves. A total of 814 surveys were completed by Sioux Falls residents; of these 495 respondents wrote in responses for the open-ended question. The most cited City focus area included improvements related to roads, traffic and other mobility services. Around 1 in 10 respondents indicated that improving public safety, crime prevention or policing, focusing on economic development and job growth, and lowering taxes were the one thing the City government could do to improve Sioux Falls.

Figure 1: Top City Improvement
What one thing can City government do to improve Sioux Falls?



Verbatim Responses to Open Ended Question

The following pages contain the respondents' verbatim responses as written on the survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

What one thing can City government do to improve Sioux Falls?

Improve roads, transportation, mobility services and traffic

- 10th street & Cleveland ave (horrible) needs to be totally redone!
- 10th street & Cleveland needs attention Cleveland & rice St conven potholes threw all of interactive street signals need attention no turn West & South arrows.
- 25 years ago you could drive Minnesota ave at 28 mph & not have to stop at lights- now if you make it through 2 lights that is it how is this keeping traffic flow moving not to mention all the extra fuel used.
- 60th street N. is very very dangerous, it needs 4 lanes!
- Add bike lanes in all of me major city streets.
- Add more street lights. The streets are so dark during the night time.
- Additional parking downtown- or signs to show where it is.
- Address the growing issues with traffic congestion.
- Be more proactive in street repair.
- Be more vigilant about traffic violation and distracted driving.
- Better air connecting to major airport. This might be the reason I have to leave Sioux Falls.
- Better lighting on some streets downtown.
- Better streets and stopping distracted drivers.
- Better streets!
- Better streets, speed limit enforcement residential, major artories- safety.
- Better traffic flow. Bigger music concerts. More adult edu/ recreation activities.
- Build better interstate system to get from different parts of the city.
- Build infrastructure... With growth our roads need help! More lanes, better flow of traffic.
- Bus service.
- City bus system routes to add circular routes in addition to spoke routes. Make bike lanes on major streets.
- Clean our street after snow & ice, never gets done unless someone calls! street behind E 57th & Lewis no street name.
- Continue to improve streets and navigation around the city for better traffic flow on the major thoroughfares.
- Decrease or eliminate high traffic areas like 41st & Louise Ave.
- Downtown parking.
- Enforce traffic violations! Very poor enforcement.
- Ensure snow removal is conducted consistently in a timely manner.
- Expand bus homes.
- Expand Public Tranposration, invest more money in street conditions.
- Expanded bus routes to reach South Sioux Falls.
- Fix our streets/ roads/ keep them clean.
- Fix potholes on major street w/ more permanent fillers.
- Fix residential streets in all neighborhoods.
- Fix roads - pot holes ETC.
- Fix streets not just main ones.
- Fix streets. Be honest.
- Fix the pot holes! Vehicles could disappear inside some of the pot holes on city streets!
- Fix the streets (pot holes etc.). Get real tough on any gang activity and people that are always running into the law. Stop the drug problem (meth etc).
- Fix the streets- so that they are fixed not just "patched" up.
- Fix the streets that have seen increase traffic (i.e. 49th Bahnson to Cliff)
- Fixing all streets!

- Flashing lights & crosswalks at the Great plains Zoo at Kiwanis & 16th & 15th Sts. it not safe for families and children crossing alone.
- Focus on city street repair.
- Get rid of rail road! or Use it for public.
- Get someone to program traffic lights to stay green longer on side streets.
- Get the traffic flowing.
- Greatly improve public transportation - increase frequency or express routes east/west extremes north/south extremes.
- Have the traffic lights in sync instead of a green light & next light burns red a black up the streets.
- Having more handi capable buses for the elderly & disabled.
- I don't know but for me personally and for others who live at Trail Ridge they should put traffic lights at S. Western and Ralph Rogers road before someone gets hurt or killed there.
- Improve city street infrastructure.
- Improve existing streets.
- Improve N-S lanes from S Falls to Harrisburg - pave & add stop lights for all N-S lanes to ease rush hour traffic jams.
- Improve public transportation- i.e. city bus system.
- Improve Public Transportation.
- Improve rainwater drainage on city streets build after 1980. If new sewer systems and rebuilding roads are necessary, then do it.
- Improve roads.
- Improve streets- infrastructure plus related services.
- Improve streets.
- Improve traffic flow by taking more proactive approach when building roads. Expected growth by 2025! - Why build a 2-lane road which we know will have to be 4-lane in just a few years? = Wastes means - be proactive?
- Improve traffic flow on major streets.
- Improve traffic flow!
- Improve traffic flow!
- Improve traffic flow.
- Improve traffic flow.
- Improvement of all city roads, and more affordable air travel connections.
- Increase speed limits by 10 MPH . Current speed limits are no longer suitable for current traffic. Find ways to educate slow traffic to stay on (R) lane. Enforce laws against phone use during driving.
- Infrastructure roads/ traffic flow.
- Keep city streets in better repair.
- Keep roads and side walks in very good repair.
- Keep traffic flow going.
- Lights on 800 North Cleveland, Street lights between 800 & 901 North Cleveland.
- Maintain Major city streets better.
- Maintain streets & coordinate street lights.
- Maintenance of city roadways.
- Major city streets need to improve for traffic flow.
- Major traffic street to West Sioux falls now it is just 41st & W 12th.
- Make it easier to get around town.
- More attention to street repairs.
- More bike lanes, but also education for drivers! They don't know bikes can ride in streets even w/o lane arrow.
- More busing in the new area being built.
- More ways across S.F. Now only 12th st & 41st. Need one on 26th St west.
- Move traffic much better.
- Must improve East West travel especially at high peak travel times - especially 41st & 26th Streets.
- Need more public transportation.
- Off & on ramps from Hwys- We need more to alleviates back ups at existing Sts.

- Open the parking lots in the public parks during the winter and clear the snow off sidewalks in the public parks. I don't like that I can't drive many of the parks in town because they are blocked off or the sidewalks are full of snow.
- Open up 26th street Yeager rd to cliff and cliff to 6th ave.
- Parking downtown.
- Passenger train state to state.
- Plow residential streets faster.
- Plow the streets more often on the main streets. Most people cannot wait until it stops showing before they need to get to work. Salt whole- streets not just intersection.
- Plow the streets throughout the snowfall - don't wait for snow to stop falling.
- Pot hole repair.
- Provide more accessible "thru streets" running east and west from one side of town to the other.
- Public transit hours of operation, affordable housing, free or reduced pre-K. Wait lists for housing assist too long. Should not have to wait 8-10 years, by then, the children are too old to have benefited from moving into a nicer neighborhood.
- Public transportation busing/ snow removal.
- Public transportation- I know of many smaller towns having 24/7, 7 days a weeks access to public transportation that if affordable.
- Put a stop light at 57th & Sundowner!! How many more people have to get into a crash or die there? Seriously..
- Put flashing lights at all school/ pedestrian crosswalks especially on 22nd St very unsafe!
- Reduce rush hour traffic.
- Repair and Maintenance of City streets.
- Repair city street & construct new major streets.
- Repair city streets- Do it right.
- Repair my street S Wayland Court.
- Repair potholes.
- Repair streets and sidewalks and add more sidewalks enforce reckless and distracted giving laws.
- Repair streets faster.
- Repair the streets!
- Repair the streets.
- Replace east side 10th street & Minnesota ave. & the small from Smithfield (Morrell's) needs to be dealt with.
- Road repair & maintenance.
- Road repair.
- Snow removal on side streets. Sometime hard to get around in a car when we get you sinon[?] but no snow alert issued.
- So improve this our storm drainage is poor even on main streets; even after "remodeling" on Minnesota those streets still flood with moderate to hard.
- Stop lights suck, streets sucks, convention center needs to be downtown.
- Stop spending money on high fancy buildings like the new fancy city building and the most expensive & elaborate business. We need to spend more money on our street & side weeks.
- Street repair, more downtown businesses open for longer hours on the weekends.
- Street repair.
- Street repair.
- Street work- Fill in potholes- hire more plow drivers.
- Street.
- Streets need repair.
- Streets! They are in awful shape. Remove snow & fix the use after a snow storm. It didn't like Hubris attitude to let it thaw in November 2016! Horrible driving conditions. Day time thaw froze again at night. Rough!
- Streets.
- Take focus off downtown & pay attention to other areas that create revenue. I'm not against downtown, but have seen severe neglect of streets in other areas- where I work.
- Take transit system.

- Taxi service is awful. Allow Uber here.
- The flow of busy streets ex: 57th by Louise and Marion.
- The traffic is very bad in SF and needs improvement.
- The turning signals needs to last longer than they do- especially on 41st and 41st/ Kiwanis turning left.
- Traffic- close to being a bigger city with roads for a small city.
- Traffic congestion.
- Traffic flow & street repair.
- Traffic flow at peak hours.
- Traffic flow!!
- Traffic flow.
- Traffic flow.
- Traffic flow.
- Traffic flow.
- Traffic light timing.
- Traffic signals- traffic flow.
- Transportation system, not have to wait too long, would help get more cars off the street.
- we need some roads/ intersections wider (more lanes).
- When you say "smoother roads coming" please make them smoother example: The tea/ Ellis road is just as bad if not worse after you "fixed" it. Thanks!
- When your car gets towed in snow rout, the city should not, pass out ticket \$35.00 because of the charge of towing \$144.00.
- With the heavy drinking culture of the city, more transportation methods (more taxes, uber, late busses) Would be appreciated.
- Work on streets & traffic flow on major street.

Improve public safety, crime prevention or policing

- 1) Address domestic abuse. 2) Workforce development.
- better enforcement of distracted driving & better code enforcement.
- Clean up crime/build jail - give county money to build bigger jails.
- Clean up north end crime.
- Clean up the rough neighborhoods near downtown. Crack down on crime & actual cleanliness.
- Continue attention to texting drivers & ticketing. Enforce rules of the road.
- Continue to strive to keep gangs, gang-related activity drugs, and illegal guns out of Sioux falls as much as possible.
- Continue to work on sex trafficking issues.
- Continue with a safe clean community.
- Control amount of crime by harsher punishment and more police visibility to make citizens & visitors feel safe.
- Core or downtown policing. Be more visible day & night.
- Crack down on dirty yards & people parking on city sidewalks.
- Create a feeling of safety downtown at night.
- Crime prevention & prosecution.
- Crime prevention.
- Cut down on people using phones when driving really sit at a stop light and its unbelievable texting & phone to ear distracted drivers cut people off & cause accidents.
- Decrease crime of all sorts especially drugs & sex trafficking & any type of prostitution.
- Decrease the amount of violent crime.
- Distracted driving is a huge concern along with poor driving.
- Drivers, Texting, speeding, red light running.
- Educate people how to drive safely in Sioux Falls.
- Enforce texting while driving laws.
- Enforce the laws/ codes already in place.
- enforce traffic laws and codes.

- Enforce traffic laws- too much speeding, reckless driving etc.
- Enforce traffic laws, esp speeding, running red lights & distracted driving. Driving in SF is becoming unsafe.
- Enforcement of state law concerning traffic yielding to pedestrians in marked crosswalks!
- Equal crime prevention, affordable housing for elderly street repairs.
- Equally enforce the laws.
- Expand police presence/(i.e.) foot patrols in neighborhoods.
- Fire some cops. We have the most cops per people which is reticulations when there is no high crime areas.
- Get a handle on the police force hold their accountable for property danmages caused by them they need too learn to keep their dam hands off of people.
- Has to do something about the violence lately, robberies, texting while driving etc.
- Have more choices for emergency services.
- Hire more police officers.
- Hire more police, keep the city safe, no more to the Premier Center.
- Hire more policeman to catch S.F. speeders.
- I have not observed or heard about any police misbehavior towards any specific groups of people belonging to specific religions or ethnic groups. However, that doesn't mean these groups don't perceive any misbehavior. I would feel safer if all citizens felt safe. I hope the police take steps to make everyone feel respected & treated fairly.
- Improve animal control laws - I see so much abuse & neglect of animals here that it makes it difficult to live here. It diminishes other qualities of SF. Please do something about it!
- Improve driving habits/ skills of all ages- particularly young people.
- Keep crime levels down.
- Keep dangerous areas safer - 11th St Summit & Duluth. I used to get my phone minutes there but no more - school to go in that area.
- Lessen Crime (or the people who commit crimes from living in our community) make law enforcement a priority not spend \$ on criminals.
- May police patrol around bars & parks at night for safety.
- More on foot police downtown in summer & in evenings. Homeless or beggars are becoming more aggressive to passerby including yelling, following, & making visitors downtown feel unsafe.
- More police traffic; noise enforcement, drug; violent crime crack down.
- More speed enforcement on the busy streets like Russell Ave.
- Please halt the new city hall project and invest more money in police and safety issues!!
- Police force should be given classes on Better interaction. Better communication with the public-sometimes somewhat snotty!.
- Police Station can take better care of individuals reporting a physical threat that is being put on them.
- Public safety- too many crime taking place these days.
- Public safety- too much crime.
- Reduce crime!
- Safety factor as we grow- awareness- more parks.
- Safety, bike trail to more places.
- Safety, repair potholes in streets, more parks.
- Serve and protect Sioux Falls.
- Start ticketing for distracting driving- "texting".
- Stop criminals from staying in and of jail by increasing jail time & prison stay for certain crimes.
- Stop sending so much money on police equipment & like 4 wheel drive cars in town, they can start, walking a beat again.
- Support & add law enforcement officers for our growing city.
- Support the police, fire more. Give them more money. Rather than build new buildings that aren't needed! "Safety first".
- Too many robbers, killing, fighting, too much crime.
- Try to cut crime - it seems to be increasing. Monitor crime neighborhoods. Crack down on drugs!
- Try to keep it safe so people will want to move here.

- When people keep cars- pickups unlocked or garage or house and there guns gets stolen give them a big fine and don't give the gun back destroy them- sorry about hand writing have lots of pain L & R hand reuma-Arthritis..

Focus on economic development and job growth

- Anything that can add good- paying jobs. Fight crime and drugs (meth/ heroin) with jobs.
- Attract "big city" stores & restaurants to avoid residences traveling to Omaha & the twin cities.
- Attract business's to come to Sioux Falls.
- Be more helpful to employers/ citizens for business growth and not discriminate the unwealthy that try to better job growth. Stop taking funds from wealthy business owners so that they can grow there business.
- Be more open minded w/ economic development- small business growth.
- Better job opportunities.
- Better shopping in the mall.
- Bigger airport that's cheaper to fly out of (\$500 min for air ticket? awful).
- Bring higher paying jobs in and keep decent housing low housing is about the same as Bloomington MN cost.
- Bring more permanent jobs to our city.
- Concentrate downtown. Demand multi-storied buildings with active safety inspection, encourage developers.
- Continue to be business-friendly.
- Continue to bring big name shopping stores to S.F. This will help create jobs, and increase visitors coming to our town.
- Continue to develop the downtown area and control the homeless people that frequent at night.
- Continued economic growth for jobs.
- Do all you can to keep businesses and jobs in city.
- Don't put so much focus on "downtown". There are other great businesses. That aren't downtown.
- Higher income jobs.
- Higher paying technical jobs to SF.
- I like the development of downtown- it has a friendly community atmosphere & progress.
- I need to work, but can't find job. My house taxes are to high.
- Increase job opportunities.
- Increasing economic growth & planning services while not at the expense of maintaining and enhancing infrastructure.
- Job growth is essential to the growth of the city.
- Job growth.
- job placement for adults so and over.
- Jobs for people who are not perfect.
- Jobs! Manufacturing - Wage growth!
- Jobs!!! increase min. wage jobs!!!
- Jobs, more employees.
- Keep developing & improving infrastructure.
- Keep ensuring good employment opportunities exist to help the growing population enjoy the current high quality of life.
- Keep Expanding green way, downtown, and event centers.
- Keep promoting job growth & business.
- Maintain Strong economic base.
- Make a plan for the Railyard land that includes retail plus housing.
- Make more gas & buildings on north Marion
- More fair hiring practices & applied for city nursing job and didn't even get an interview.
- More manufacturing, jobs! Suppliers temp agencies.
- Move the slum from downtown to the edge of town so SFPT can be a place people want to move to.
- Raise min. wage, affordable quality housing.
- Support & promote all small business in town not just downtown.
- Support job training programs.

- The city should focus on downtown redevelopment, investing in large scale projects such as Washington square, and remove most of the single level parking lots i.e. (10th and main ave).
- Try to boost area wages.
- Try to promote real jobs w/ wages instead of chain restaurants & retail stores.
- Work with businesses to provide more good paying jobs in the community- that does not include fast food/ retail jobs.
- Work with businesses to support their growth and hopefully good paying jobs will be available for residents.

Lower taxes/improve governance

- Be more concerned about the city's needs than lining their own pockets!
- Be responsible with taxpayers money.
- Better use of taxpayers dollars.
- City council members to better learn how departments work & support positive changes where needed even if it costs money short term for long term savings/ benefit.
- Continue to streamline & coordinate with county to avoid duplication of addressing common problems separately.
- Council and mayor/ administration work together. Take the politics of the state & federal out of decisions.
- Create a neighborhood level form of government neighborhood councils very tough for non- shakotans to break into the community.
- Establish an advocacy office to assist parties who feel city government/ entities have ignored rights.
- Focus on necessities and not fancy things.
- Friendlier personnel in city offices.
- Get rid of Huether & his unnecessary entertainment venues & increased taxes.
- Get the mayor off TU/ spending money for that!
- Honesty balanced budget.
- I don't think every thing should be tax.
- I spent the first 55 yrs of my life in MN and I witnessed the bloating of city county & state agencies. Limiting the size and growth of city govt is permanent !
- Just as they are. Taking care in spending tax dollars wisely.
- Keep spending in check, but also give a good quality of life to citizens.
- Keep taxes down.
- Lower taxes for seniors.
- Lower taxes.
- Lower the wages of city employees to bring them in line with the county and state employees.
- Mayor & city council need to work together.
- More effort in solving all crimes and driving/ speeding.
- More should be done for seniors living on fixed income's (tax's) better rate's for utility's.
- Move away from City Council thinking they are not part of the city of Sioux falls- work together- not at odds.
- New open minded leadership.
- Not raise property taxes- enough new homes being built to add to tax revenue.
- Pay civil servants a better wage. Stop spending money on things not needed Admin building, tennis courts etc.
- Raise wages for city employee's covered by collective bargaining agreements, instead of giving management large raises.
- Reduce property taxes.
- Snow removal so people can actually get to work without having to plow through a 4 Ft drift at 5 am.
- Spend less money downtown and use it for the whole city.
- Spend our property tax \$'s much more wisely. Our taxes are \$ 6,000 a year (property) see very little service for that. Example snow removal.
- Stop spending money on add. buildings. Restore budget focus to providing essentials of city govt. services.
- Stop using tax payer dollars to support building projects that don't benefit the community as a whole.
- Stop wasting money on indoor pools, premier center, administration building.
- Taxes for senior citizens living on fixed & low income should get a break on the property tax.
- Use common sense.

- Use our resources wisely keeping in mind we are a growing diverse community.
- Watch the spending, act like it is your check book not true money to spend.

Improve code enforcement/Keep the City clean

- Build a 30 yr growth plan with buildings streets venues show what the downtown will look like mid display on rotating to libraries but update the 30 model every 5 yrs!
- City Cleanup- weed control.
- City/ neighborhood cleaning incentives.
- Clean city's water drainage canal between W Jordan Ct & Bakers Park, Sioux falls, 57106 that has not been cleaned for many years.
- Clean the river so we can utilize it all around (Not just downtown).
- Clean up & rehab older areas of Sioux falls 4th to 12th between Cliff & western- Residential.
- Clean up 12th St from Grange to Minot ave buildings/ houses are eyesores. Cheaper housing.
- Clean up the big Sioux!! I use it often recreationally & the water quality is frightening.
- Cleaning Sioux River, street repair.
- Control barking dogs! Issue tickets for barking dogs!
- Enforce code on keeping empty lots, sidewalks on & streets moved and kept clean. Also residential streets should be plowed better during snow season.
- Enforce zoning permits, permit issued June 2016. For 4 Ft Fence above retaining wall. Built 6 Ft Fence in violation. Not enforced yet. It blocks visibility on sidewalk for backing down my driveway.
- Environmental concerns- cleaning water way.
- Fire everyone that works at code enforcement & hire all new personnel. Need new management at public works dept (someone that cares).
- Get homeless people moved from downtown. They are always asking for money.
- Have forestry department come pick up branches and the tree limbs instead of having to do it on our own.
- Have train conductors blow there horns less by apartment a not as long.
- Housing violations, I've seen multiple families living in single family houses.
- Keep making falls park the "show off" place of our city.
- Keep the city clean.
- Make Landlords as well as tenants maintain their properties better as well for homeowners (Trash, overgrowth etc).
- More dog control re:neighborhoods/ barking/ clean- up.
- Move Morrells out of falls area- Should be outside city limits.
- Moving John Morrell to a industrial zoning place. Their smell runs all over the city.
- Purchase, rebuilt & lease vacant buildings. Don't allow the city to look run down out & "out of business".
- The north west side of SF has lots of residents let their dogs roam free, causing a health & safety concern. If the city can send letters reminding them that we are in City limits & leash laws cash laws apply to all.

Improve affordable housing/Cost of living

- Additional support for first time home buyers.
- Affordable housing & improved transportation.
- Affordable housing & traffic flow- new major street construction.
- Affordable housing for single parents. That are not on any state help.
- Affordable housing.
- Affordable housing.
- Affordable housing.
- Affordable rentals for middle class.
- Affordable, safe, Low-income housing.
- Better single level housing with adequate outdoor accessibility for handicapped individuals/elderly.
- Create more interesting, varied housing options prevent builders from building row after row of identical (boring) homes.
- Do more for the average citizen- the middle class- 2 more family- need housing & public transportation.
- Focus on affordable, safe housing.

- Have more affordable housing.
- Help make housing more affordable.
- Invest in more affordable housing for residents.
- Look at the price we pay for things (housing rent, food, gas, ext. to what the majority of the people take home on their checks, after taxes). Healthcare and support everything else. Ask yourself would you do that ?
- Lower the cost of living.
- Making it more affordable, and letting the citizens help decide where our money is spent.
- More affordable housing (\$200,000 and under) new construction.
- More affordable housing for all ages or higher paying jobs to pay for the highest housing.
- More affordable housing/ lower income housing.
- My main concern 100% is that my mortgage has consistently been raised the last 3 years to the point that I will not be able to afford my home if it continues to rise.
- Need affordable nice housing.
- Over priced nursing home costs, Why do half of school children fall into poverty level bracket.
- Promote affordable housing to lower income families.
- Promote more affordable housing in the areas.
- Renovate old sections of the city for affordable housing, along with streets & bridges.
- We have enough bike trails and parks (need cheap housing).

Improve communication with residents/Increase transparency

- Actually speak and listen to individuals even those not in politics or wealthy.
- Allow the taxpayer to note on major spending. Our mayor makes sure he always gets what he want- taxpayer for his ideas.
- As with any communication- use diff. mediums to connect w/ more people.
- Be honest- transparent- police drive thrus in all neighborhood, community policing.
- Be honest with citizen how tax declare being spent and lower entrance fees for entertainment, again center lower income can't pay the fee.
- Be honest.
- Be more open in plans for the present & future.
- Be more responsive to citizens concerns.
- Be more transparent.
- City council should give consideration to neighborhoods b/4 of allowing huge on tall buildings to be built in appropriator just for sake of increased taxes.
- Continue to keep the public informed.
- Ensure all city functions & services faster communication with its public/ taxpayer: ASL.
- Hold votes for major construction projects. Example: Admin building, city should have partnered with county and at least have a vote on it.
- Listen more to it's citizens concerns.
- Listen to citizens desires & needs/ treat everyone equal concern laws.
- Listen to its citizens.
- Listen to tax payers & not over-ride them.
- Listen to the citizens.
- Listen to the people- quit spending money foolishly.
- Listen to the people.
- Listen to the people. Have activities for all ages and income levels.
- Listen to the voters. Only after voters are given the opportunity to say yes or no to a major project the mayor and council should not move forward.
- Mayor and city council listen and act on citizen concerns.
- More appreciate budget/ that all Sioux Falls citizens matter. (Taxes spent better).
- More communication- more transparency.
- More community involvement in city decisions. Transparency.
- More transparent.

- Open Government! open, honest government / street improvement clean all neighbor streets of leaves on the fall.
- Openness in government.
- Pray for God's protection and leading, leaders talk in person to as many citizens, & as often as possible.

Increase shopping, dining and entertainment options

- Cheaper family oriented functions for the working class population.
- Continue to invest in quality of life venues and activities.
- Continue to support free public events- i.e. Jazz fest Sioux falls Air How's etc.
- Emphasizing diversity by hosting more affordable public entertainment events and improving public transportation and trying to limit car usage.
- Entertainment prices are too high- Pavilion/ Denny Sanford Tickets are too hard to get- Not enough info on entertainment.
- Invest to bring more entertainment acts to Sioux Falls. Other than country music!
- Make activities more affordable for all not just rich.
- Make efforts to enrich the lives of all - affordable options for entertainment, housing, recreation.
- More entertainment options. There is not much to do here.
- More entertainment.
- More evening entertainment locations, like a comedy club or something.
- Sports facility downtown. Keep putting money towards downtown & education.
- Support the arts.

Improve/preserve parks, recreation, trails and open space

- Bike lanes.
- Campaign for more environmentally friendly programs water preservation/recycling - making people aware. Reward people for recycling like lava does - cans for cans!
- City planning- Development needs to include more green spaces- most new development is really very unattractive- with lot lines to close together & on streets almost.
- Improve snow removal/ safety of roads.
- Keep green place environment.
- Listen to the people.
- More bike-friendly.
- More indoor swimming pools for the public.
- More parks & recreational places for ride & more light & fix more roads.
- Plan realistically for i.e., Arena. I have hated to see green space in Central Sioux falls used for development swimming pool, the all saints neighborhood.
- Preserve green space in developing & redeveloping areas, particularly in downtown area.
- put a Roller rink on the east side.
- Spend the peoples money wisely & efficiently.
- Would love some 3 to 5 mile loops on bike trail! Comprehensive efforts (Coordinated with all social agencies)- efforts to provide low cost housing, jobs for unskilled etc.

Focus on drug abuse in the community.

- Clean up drug use.
- Continue improving upon the crackdown of drugs & violence.
- Deal with drug use, domestics abuse, crime.
- Do more to control drug/alcohol use #1 priority for the safety of Sioux Falls.
- Drug abuse. Distracted driving.
- Drug issues b/c it branches out to safety and much more.
- Drugs - safety.
- Drugs specifically meth.
- Eradicate drug abuse.
- Focus more on controlling drugs & alcohol & crimes related.

- Get drug abusers into treatment.
- Get the drugs and slums out of Sioux falls.
- Greater emphasis on drug abuse resulting in less crime.
- Having more serious consequences for offending drug/ alcohol users.
- I am very concerned with the dramatic increase in drug use/ crimes.
- Jails full - need drug treatment for inmates.
- Lower the drug use.
- Resolve drug abuse.
- Safety (drug abuse).
- Stay ahead of infrastructure needs, do more prevention drug/ alcohol abuse for teens.

More programs for low-income, senior or homeless residents

- Agency to help new residents inform them of available services, especially seniors.
- Allow better use of and available accommodation for low income and homeless.
- Be more pro active mental health help for non insured people.
- Better help for mentally ill people.
- Explore low income housing & better mental health programs.
- Find ways to provide affordable and high quality preschool.
- Focus on mental health care & medical care & access to all for treatment centers.
- Help low income adults, everything you want to attend price too high.
- Helping the poor, housing for poor.
- Homeless population.
- Increased social support for growing immigrant population (healthcare/ health services, languages, job support).
- Low income housing.
- Make resource places easier to access when need arises.
- Mental illness & the homeless I really this a very different.
- Put more money into minority opportunities, for work, recreation etc.
- Stop wasting money downtown & expand services to the poor.
- Support for program to get people off public support and become safe supportive. More help for homeless & drug addicts.

Other

- Asthma allergy educ programs Bike path park in parts of Sioux Falls where there aren't any. Organizations to support nearly divorced people.
- Close few casinos- they seem to be something that causes a lot of problems.
- Creating a better sense of community.
- Don't allow/support monopolies for utilities (ex: cable/internet, electric).
- Education.
- Expand library services- more branches and more books at existing libraries.
- Fully embrace an increasingly diverse population into one community.
- Get rid immigration people/ city need to get rid of Dan it end & seed trees.
- Get rid of Bars downtown too many drinks they refuse to pay taxi drivers, drinking streets in afternoon axes to pm.
- Get rid of Huether. He is rude & over paid. Worked at the premier center & he thought he should get everything free & fast. Workers get paid shit. Use his salary to pay working people.
- I live in a manufactured home park- and take very good care of my property- my (our spouse) both have high credit cares. There is a lot of discrimination towards- mobile home owners.
- I would like to focus on family & education. They are 1 thing.
- I would love to see the city listen to its own advice on recycling. The blue bins at the parks get thrown in with the garbage. We could be making a huge difference for our environment if the city also recycled.
- Increase education opportunities.
- Increase recycling decrease garbage output- Incentives. Increase bike lanes & bike safety.

- Invest more in education.
- Keep looking forward.
- Legalize medical recreation Marijuana so we can focus tat dollars on more important things than punishing people who violate such a stupid law.
- Less immigration please; we have enough already.
- Not grow too big- that it affects roads & crime & other things w/ growing too fast or too much. I don't really want SF to get any larger.
- Once a week recycling services and more enforcement on no texting and driving.
- Picking up household items on each street once yearly.
- Please see the attached list for full detail : TLJDR : "SAM" needs to improve immensely!
- Quit giving permits to developers to build in low cost ground. Dump pumps run yr around, dump on neighbor, standing water in streets.
- Quit naming everything- Sanford- if he wishes to give away his money does not mean we have to name everything- Sanford.
- Quit putting so much salt and deicing chemicals on the streets !
- Remove all trains. They have zero purpose.
- Stop advertising Sioux falls and inviting anybody from everywhere to come and stay in Sioux falls.
- Stop bragging about the event center. Enough already! It's built. Let's move on.
- Stop making it a crime to feed ducks on city park property.
- Takes more than 1 thing.
- Too many foreigners showing up in Sioux Falls stop it!
- Treat everyone equally, not so many strings attached to everything.
- Try to build community between different counties & districts IN Sioux Falls, living south of 69th Lincoln County and part of Harrisburg District feel disconnected from Sioux Falls on multiple levels. No true identity. Yet Sf is our city!
- We have great healthcare.

Nothing/Don't know

- Continue the current good work.
- Don't know.
- Don't know.
- I do not know because I just moved here.
- Just keep doing the good job.
- Keep up the good work.
- Major Mike has been great. The naysayers on the city council represent the backward, anti-development thinking that is not constructive. Sioux falls needs to remain a progressive island in the otherwise regressive State of south Dakota.
- No comment.
- Still do things very good.